HELP IS AVAILABLE

HEALTHCARE IS A HUMAN RIGHT.

RECEIVED AN NHS BILL?

DOCTORS OF THE WORLD UK IS HERE TO SUPPORT YOU.

DON'T IGNORE THE BILL

RECEIVING A NHS BILL DOES NOT ALWAYS MEAN IT'S CORRECT

- Even if you can not pay, it is important to seek advice.
- Ignoring the bill will not make it go away
- The sooner you get advice, the more options you may have.



CHECK THE BILL

BEFORE TAKING ACTION CHECK:

- Is the bill correct?
- Have you checked whether you should be charged?
- Has the hospital got the right information about your immigration status?

UNSURE IF THE BILL IS CORRECT?

Speak to Doctors of the World UK for advice.

WHAT OPTIONS ARE AVAILABLE?

YOU DO NOT NEED TO MAKE A PHONE CALL

You can use our template letters to write to the hospital and:

- Ask why you have been charged.
- Ask for the bill to be paused.
- Arrange a repayment plan to be set up.

SEE THE USEFUL LINKS PAGE FOR TEMPLATES LETTERS OVERLEAF

DOCTORS OF THE WORLD UK IS HERE TO SUPPORT YOU TO UNDERSTAND NHS BILLS

NEED MORE SUPPORT?

If you are unable to write to the hospital about your bill, you may be able to get help with your bill.

It can be useful to seek immigration advice when receiving an NHS bill. If you don't have an immigration advisor, there are organisations that can help.



USEFUL LINKS

Scan the QR codes with your phone camera to access the information.

CHECK IF YOU ARE CHARGEABLE

DEBT ADVICE

LETTER TEMPLATES

IMMIGRATION ADVICE

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Everyone should be able to access healthcare safely and with dignity