

JOB PROFILE

Job Title	Volunteer Nurse
Reporting to	Clinic and Helpline Lead

Overview

Doctors of the World UK is part of the global Médecins du Monde network, which delivers over 400 projects in more than 80 countries through 3,000 volunteers.

Our vision is of a world in which vulnerable people affected by war, natural disasters, disease, hunger, poverty or exclusion get the healthcare they need.

Through our health programmes and advocacy, we work to ensure excluded people overcome barriers to realising their right to healthcare. Since opening in the UK in 1998, we've raised £6m for overseas programmes, helped 7,000 service users here and fought for healthcare as a human right for all.

We work with and for:

- people in crisis, providing life-saving humanitarian healthcare in times of war and after natural disasters
- migrants in vulnerable situations, including by advocating for the right to healthcare across Europe
- people at risk of harm, especially from HIV and AIDS or hepatitis C, such as drug users and sex workers
- women and girls' right to sexual and reproductive health

We provide medical care and advocacy from a drop-in clinic in east London and the mobile clinic, supporting some of societies most marginalised people to access mainstream health services. Over the coming years we plan to develop and expand our services to meet growing demand.

DOTW Services during Covid-19

In June we have re-opened our drop-in service in Stratford after a period of closure due to Covid. The clinic is open twice a week and we are aiming to gradually increase the service and bring it back to 5 days a week.

Given the current Covid-19 context, we are particularly looking for clinicians who will be able to travel to the clinic easily (there is no parking, but good access to public transport. We also have bike racks outside the clinic)

We're looking for a Volunteer Nurse to join our clinic team, located in east London. Given the current Covid-19 context, we are particularly looking for clinicians who will be able to travel to the clinic easily (there is no parking, but good access to public transport. We also have bike racks outside the clinic).

The clinic will be initially staffed by a staff member, a volunteer clinic support worker and a volunteer clinician (doctor or nurse). These volunteers provide a highly empathetic and practical service to our service users, making a real difference to peoples' lives.

All volunteers who carry out a face to face role will be required to submit a Covid-19 individual risk assessment (See the Alama Covid Age test: <https://alama.org.uk/covid-19-medical-risk-assessment/>).

If you want to stand up for people's rights; if you are passionate about championing accessing to healthcare; enjoy working in a team on often complex and challenging cases, then maybe you should consider becoming a Doctors of the World volunteer!

You will gain experience of working inside a humanitarian organisation making a real difference and will have the opportunity to gain and develop further transferrable skills through the variety of engaging work you will be involved in as well as regular training sessions. Daily debriefs and regular supervisions are just part of the back up our small staff team provides.

Commitment required: Minimum of one clinic a month for a minimum of 6 months.

Key Duties

- Providing first line medical care for service users in the clinic setting
- Advocating on behalf of service users to fellow medical professionals in the NHS
- Providing information on other appropriate services

- Promoting healthy living

SPECIFIC SKILLS, KNOWLEDGE & PERSONAL QUALITIES
The successful candidate will have:

Essential

- Nurse with at least two years post qualification experience
- Full registration to practice in the UK – NMC
- Medical Indemnity Insurance which covers working in the Doctors of the World
- Current or recent clinical experience
- Commitment to work in accordance with the principles and values of the Médecins du Monde network
- Fluency in English
- Non-judgemental attitude
- Available to do at least one clinic a month for a minimum 6-month period
- Clear communication skills
- The desire to help people excluded from healthcare.
- Non-judgemental attitude towards service users from diverse backgrounds.
- Good social and communication skills
- Ability to demonstrate current BLS; Safeguarding for Children and Adults L3;

Desirable

- Fluency in other languages
- Confident working with interpreting services

Person Specification

Job Title

Volunteer Nurse

PERSONAL COMPETENCIES

Competency Title

The successful candidate will be able to....

Communicating with others

- Demonstrate effective communication – sharing information, ideas and experiences.

Team working and interpersonal skills

- Commitment to work co-operatively with others and the understanding to influence others to achieve objectives in an effective way

	<ul style="list-style-type: none"> Cooperate in their team and across Doctors of the World UK, respects and listens to different views/opinions, welcome new staff and volunteers to Doctors of the World UK, treat all people with respect and avoid any behaviour which is, or might be seen as less than honourable.
Managing Resources	<ul style="list-style-type: none"> Ensure proper use of Doctors of the World UK's resources and information, do not disclose or use Doctors of the UK information outside the normal requirements of their role and do not misuse Doctors of the World systems (e.g. IT).
Drives Continuous Improvement	<ul style="list-style-type: none"> Show flexibility, a willing approach towards change and striving for continuous improvement.
Customer Services	<ul style="list-style-type: none"> To listen to and address the needs of others as customers, including service users. It includes seeking and welcoming feedback from others and acting on that feedback. Deal with customers in a courteous and polite manner and that they respond to queries efficiently and effectively
Managing Yourself	<ul style="list-style-type: none"> Take a proactive and flexible approach to maintaining and developing own knowledge and skill base.
Delivery and Meeting Business Plan	<ul style="list-style-type: none"> To understand what needs to be done; stretches to deliver it effectively Demonstrate a positive 'can do' attitude, stretches their performance standards and balances long term requirements against short term objectives

General	<ul style="list-style-type: none"> To be open to change and demonstrate a flexible and adaptable approach To work collaboratively with others and be a supportive and effective team member To ensure that all activities undertaken on behalf of Doctors of the World UK, externally or internally, are executed in accordance with the overall aims of the organisation and in line with our policies and procedures. To participate in training and other activities as requested by the organisation.
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Stakeholder and Customer Service	<ul style="list-style-type: none"> To provide quality customer service to all our respective audiences and stakeholders and comply with our quality management protocols
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Key Working Contacts	All internal staff and volunteers; Service users, NHS services and other healthcare providers.
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This is not intended to be an exhaustive list. Your role profile may be subject to change.

Date Created	July 2021
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